



Crucial Conversations

Gordon Van Cleve, LCSW

Develop an understanding into the key elements of delivering a message and explore how to successfully experience "crucial conversations" using dialogue to build constructive and positive workplace relationships.

Gordon is a graduate of the University of Southern California and has over twenty years experience in the field of mental health. He is the National Clinical Director of Community Action EAP and the National Substance Abuse Professionals Network. His specialties include working with couples, communication issues, and workplace violence. He also carries a private practice in Redlands, CA.

March 18, 2010

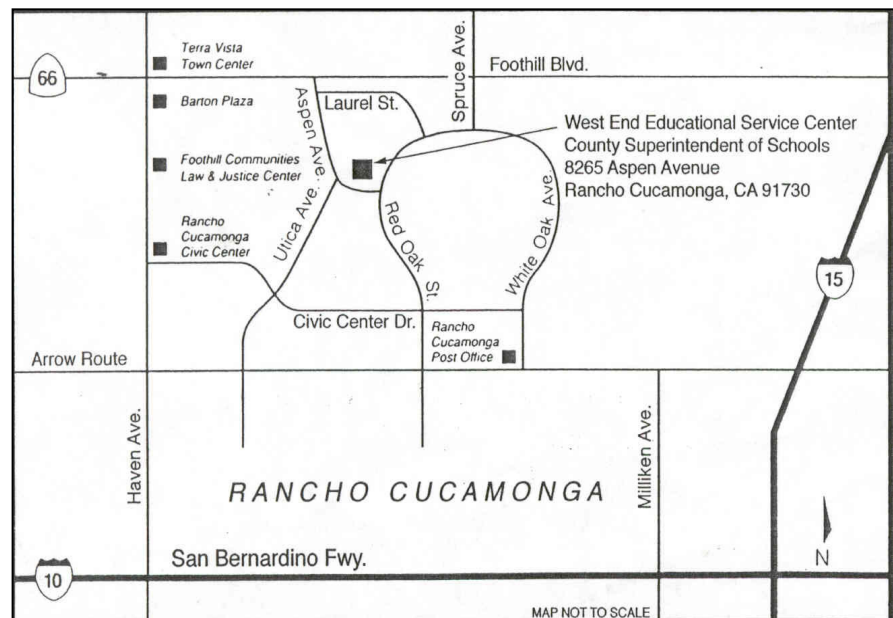
11:45 am to 1:00 pm

West End Educational Service Center - 8265 Aspen Avenue, Rancho Cucamonga

Bring your own lunch

**To guarantee enough seating
please register for this meeting
by Friday, March 12.**

Non-members are welcome.



Register at one of our electronic registration sites:

Intranet: <http://countyline/> or Internet: <http://www.sbcounty.gov/cwn/>

For questions, please e-mail dmcgovern@sb-court.org
or call Denise McGovern at (909) 382-3523